The **Crystal Clear mark** is Ireland's only health literacy quality mark for pharmacies. The initiative was developed in collaboration with the Irish Pharmacy Union (IPU) and is supported by Healthy Ireland.

The **Crystal Clear mark** recognises the critical role pharmacies play in helping people understand their health issues and the steps they need to take to improve their health. The mark is awarded to pharmacies where there is evidence of, and commitment to, providing a literacy friendly service. This means the pharmacy is taking account of and supporting literacy and numeracy needs and looking for ways to consistently communicate clearly.

We award the quality mark for 3 years and it is free to apply.

For more details, see our website www.nala.ie/health-literacy/crystal-clear-mark

Carlow	1	Kilkenny	5	Offaly	2
Cavan	1	Laois	-	Tipperary	7
Clare	1	Leitrim	-	Roscommon	-
Cork	10	Limerick	3	Sligo	-
Donegal	4	Longford	-	Waterford	16
Dublin	21	Louth	1	Westmeath	9
Galway	7	Мауо	3	Wexford	2
Kerry	7	Meath	4	Wicklow	-
Kildare	1	Monaghan	-		

Up to December 2021, we have awarded the mark to 105 pharmacies (in 19 counties).

The full list of pharmacies with the Mark are:

County	Pharmacy Name	Place	
Carlow (1)	Fairgreen CarePlus Pharmacy	Bagenalstown	
Cavan (1)	Haven Pharmacy	Loughtree Business Park, Drumalee	
Clare (1)	Haven Pharmacy Holly's	Ennis	
<b>Cork</b> (10)	Carrignavar Pharmacy	Carrignavar	
	Haven Pharmacy Burkes	North Square, Macroom	
	Haven Pharmacy Riverview	Riverview Shopping Centre, Bandon	
	Haven Pharmacy Scannells	16 Main St, Cloghmacsimon, Bandon	
	Lynch's Pharmacy	Douglas	
	Mullins Pharmacy	Kanturk	
	O'Riordan's Pharmacy	Enniskeane	
	Sam McCauley	Douglas	
	Sam McCauley	Mahon Point	
	Crowley's Pharmacy	The Square, Dunmanway	
Donegal (4)	Brennans Pharmacy	Clonmany	
	Carrigart Pharmacy	Main Street, Carrigart	
	Haven Killybegs	Harbour View Court, Shore Road, Cashelcummin	
	Raphoe Pharmacy	The Diamond	
Dublin (21)	Haven Pharmacy Brennans	Taylor's Lane, Ballyboden, Dublin 16	
	Haven Pharmacy Cassidys	James Street, Dublin 8	
	Haven Pharmacy Cassidys	Rialto, Dublin 8	
	Haven Pharmacy Dohertys	2 Shantalla Rd, Beaumont, Whitehall, Dublin 9	
	Haven Pharmacy Errigal	16 Errigal Road, Drimnagh, Dublin 12	
	Haven Pharmacy Farmers	Dundrum	
	Haven Pharmacy Farmers	Leopardstown	
	Haven Pharmacy Greenes	Rathfarnham, Dublin 14	

	Haven Pharmacy Hickeys	Rush
	Haven Pharmacy Loobys	42 Manor Rd, Palmerstown, Dublin 20
	Haven Pharmacy McAleers	Ballygall, Dublin 11
	Haven Pharmacy McLaughlins	Drimnagh Road, Walkinstown, Dublin 12
	Haven Pharmacy Moloneys	Ballyfermot, Dublin 10
	Haven Pharmacy Murrays	Killiney Shopping Centre
	Haven Pharmacy Raffertys	Cornelscourt, Dublin 18
	Haven Pharmacy Raffertys	Stillorgan Shopping Centre
	Leech's Pharmacy	Ranelagh, Dublin 6
	National Rehabilitation Hospital	Rochestown Ave, Dún Laoghaire
	Sam McCauley	Glasthule, Dun Laoghaire
	Sam McCauley	Newlands Cross, Dublin 22
	St. Patricks' Mental Health Services	St. Patricks' Mental Health Services, Dublin 8
Galway (7)	Davis Pharmacy	Ballinsloe
	Haven Pharmacy Barna	Barna Rd, Lacklea, Barna, Co. Galway
	Haven Pharmacy Hollys	Marina Point, Ballinasloe
	Haven Pharmacy Hollys Lisoban	Tuam Road, Galway
	Killian's CarePlus Pharmacy	Loughrea
	Merlin Pharmacy	Doughiska
	Whelan's Careplus	Williamsgate Street, Galway
Kerry (7)	Haven Pharmacy Brosnans	Kenmare
	Haven Pharmacy O'Sullivans	Killorglin, Kerry
	Haven Pharmacy Shanahans	Castleisland, Kerry
	Kennellys	Castle Street, Tralee
	Kennellys	New Street, Killarney
	Kennellys	The Reeks, Killarney
	Sam McCauley	Tralee
Kildare (1)	Walsh's Pharmacy	Celbridge
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Kilkenny (5)	Haven Pharmacy O'Connells	High Street, Kilkenny	
	Haven Pharmacy O'Connells	Rose Inn Street, Kilkenny	
	Mulligans	Pilltown, Killkenny	
	Mulligans	Smithlands Centre	
	Mulligans	Thomastown	
Limerick (3)	Haven Lanes	Davis Street, Limerick	
	Haven Lanes Greenpark	Lower Gerald Griffin Street	
	The People's Pharmacy	Watch House Cross	
Louth (1)	Haven Pharmacy Grennans	Dundalk	
<b>Mayo</b> (3)	Haven Pharmacy Davey's	Claremorris, Co. Mayo	
	Joanne Hynes Total Health	Ballinrobe	
	Molloy's Pharmacy	Achill Island	
Meath (4)	Haven Pharmacy Duleek	Duleek	
	Haven Pharmacy Kavanaghs	The Gables Shopping Centre, Unit 4-5, Dunshaughlin	
	Nolans	Convent Road, Athlumney, Navan	
	Sam McCauley	Navan Shopping Centre	
Offaly (2)	Haven Pharmacy	Fahey's, Tullamore	
	Haven Pharmacy Butlers	Birr	
Tipperary (7)	Anna Kelly Chemist	Nenagh	
	Haven Pharmacy Lannens	New Street, Carrick on Suir	
	Haven Pharmacy Frawleys	Roscrea	
	Mulligans	Market Place, Clonmel	
	Mulligans	O'Connell Street, Clonmel	
	Mulligans	Western Road, Tipperary	
	Sam McCauley	Poppyfields, Clonmel	
Waterford	Haven Pharmacy Connollys	Dungarvan, Waterford	
(16)	Haven Pharmacy Kennys	Branch Road, Tramore	
	Haven Pharmacy Kennys	Elm Park, Ring Road, Tramore	

	Mulligans	Dunmore East, Co Waterford
	Mulligans	Barronstrand Street, Waterford
	Mulligans	Ballybricken, Waterford
	Mulligans Late night pharmacy	Dunmore Road, Waterford
	Mulligans	Supervalu, Tramore Road
	Mulligans	Rockshire Road, Ferrybank
	Mulligans	City Square, Waterford
	Mulligans	Lisduggan, Waterford
	Mulligans	Summerhill, Tramore
	Mulligans Tesco	Ardkeen, Waterford
	Mulligans Tesco	Ballybeg, Waterford
	Sam McCauley	Broad St. Waterford
	Sam McCauley	Williamstown Centre, Waterford
Westmeath	Concannons Avondale Total Health	Ballymahon Road, Athlone
(9)	Concannons Total Health	11 Mardyke Street, Athlone,
	Haven Pharmacy	Gildeas, Main St, Kinnegad
	Haven Pharmacy	Gildeas, Kilucan
	Haven Pharmacy Buckleys	Supervalu Complex, Austin Friars Street, Mullingar
	McGorisks	8 John Broderick St, Athlone
	McGorisks	The Crescent, Athlone
	McGorisks	Town Centre, Athlone
	McGorisks	Clonbrusk, Athlone
Wexford (2)	Haven Pharmacy Kavanaghs	Duffry Hill, Templeshannon, Enniscorthy
	Haven Pharmacy Murphys	Clonard Road, Newline Stores, Clonard

## **Further information**

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